

### **Referral Terms and Conditions – EXPIRED December 31<sup>st</sup>, 2021**

If a currently connected customer refers their friend or neighbor and their friend or neighbor signs up, both will receive a \$100 credit to their account.

- Active customer (referrer) must be in good standing to receive billing credit
- The person referred (referee) must be in a Construction in Progress or Available zone
- Referrer and Referee will receive a \$100 credit to their account once the Referee has active service
- The promotional offer ends at midnight on December 31<sup>st</sup>, 2021.
- Cannot be used with other promotions or special offers.

### **Free Blast Wi-Fi Upgrade – EXPIRED January 31<sup>st</sup>, 2022**

When a customer signs up for an Unleashed and Unlimited 3-year internet plan (1 Gbps download/1 Gbps upload) they will receive a free upgrade to Blast Wi-Fi for the full term of service, a \$540 value.

- Customer must be new customer with Mainstream Fiber Networks
- Customer must select Unleashed and Unlimited service for 3 years
- The customer will be provided with a Mainstream managed router at the time of installation
- Cannot be used with other promotions or offers
- Promotion begins January 1<sup>st</sup>, 2022
- Promotion ends at midnight on January 31<sup>st</sup>, 2022.

### **50% Off Installation Cost – EXPIRED February 28<sup>th</sup>, 2022**

When a customer signs up for any plan and mentions the promo code LOVEFIBER50 to the sales associate, they will receive 50% off their installation cost, lowering the total cost of installation to \$100.

- A \$100 deposit is required by the customer upon signing up for service.
- Promo code "LOVEFIBER50" must be mentioned to the sales representative when customer calls in to sign up
- Must be a new customer who signed up in February 2022
- Promotion begins on February 1<sup>st</sup> and ends at midnight on February 28<sup>th</sup>
- Cannot be used with other promotions or special offers.

### **20% Off Internet Service for First 6 Months – EXPIRED March 31<sup>st</sup>, 2022**

When a customer signs up for any plan and mentions the promo code LUCKY20 to the sales associate, they will receive 20% off their internet cost for the first 6 months of service.

- A \$100 deposit is required by the customer upon signing up for service

- Promo code "LUCKY20" must be used or mentioned to the sales representative upon signing up
- Must be a new customer who signed up in March 2022
- 20% off is taken off the total cost of internet services such as speed and Blast Wi-Fi, excludes all other services (Mainstream Voice, Mainstream Mesh, ExperienceIQ and ProtectIQ), taxes, and fees.
- Promotion ends at midnight on March 31st, 2022
- Cannot be used with other promotions or special offers

### **Free Installation – EXPIRED May 15<sup>th</sup>, 2022**

When a customer signs up for service with MSFN in select new zones, they will receive their installation, normally a \$200 value, for free.

- A \$100 deposit is still required by the customer upon signing up for service
- This \$100 deposit will be credited to the customers' account during the first billing cycle
- Promotion begins on April 1st, 2022.
- Promotion ends at midnight May 15th, 2022.
- Cannot be used with other promotions or special offers

## Free Blast Wi-Fi

When a customer signs up for an Unleashed and Unlimited fiber internet plan (1 Gbps download/1 Gbps upload) they will receive a free upgrade to Blast Wi-Fi for the first year of service, a \$180 value.

- Customer must select the Unleashed and Unlimited service plan for 3 years
- Customer will be provided with Mainstream managed router at the time of installation
- Promotion ends at midnight on January 19th, 2022
- Cannot be used with other promotions or offers, with the exception of the NLC free installation.
- Subscriber shall be charged and shall be obligated to pay monthly all applicable taxes, tariffs or fees. See section 3:F of subscriber's agreement.
- Other restrictions may apply.
- Mainstream reserves the right to modify or end this program at any time without notice.
- Bill credit cannot be exchanged for cash and can only be used as credit on customer's Mainstream bill.

## Explosión de Wi-Fi gratis

Cuando un cliente se suscribe a un plan de Internet de fibra Unleashed e Unlimited (descarga de 1 Gbps/carga de 1 Gbps), recibirá una actualización gratuita a Blast Wi-Fi durante el primer año de servicio, con un valor de \$180.

- El cliente debe seleccionar el plan de servicio Unleashed e Unlimited por 3 años
- El cliente recibirá un enrutador administrado por Mainstream en el momento de la instalación
- La promoción termina a la medianoche del 19 de enero de 2022
- No se puede usar con otras promociones u ofertas, con la excepción de la instalación gratuita de NLC.
- Al Suscriptor se le cobrará y estará obligado a pagar mensualmente todos los impuestos, tarifas o cargos aplicables. Consulte la sección 3:F del acuerdo del suscriptor.
- Pueden aplicarse otras restricciones.
- Mainstream se reserva el derecho de modificar o finalizar este programa en cualquier momento sin previo aviso.
- El crédito de la factura no se puede cambiar por efectivo y solo se puede usar como crédito en la factura principal del cliente.