

Contract Buyout

When customer switches service from another ISP to Mainstream Fiber Networks, we will offer a credit to their account equal to their final statement from their old ISP, up to \$250.

- The customer must fill out the Contract Buyout Form and submit it to billing@msfiber.net
- Once the service is installed and active, you must provide Mainstream Fiber Networks with the final billing statement from the contract of your previous service provider at billing@msfiber.net.
- Final bill must reflect termination of contract with your previous ISP.
- Your MSFN account will be credited with the amount of your previous statement, to a maximum of \$250.00.
- Promotion does not have an expiration date.
- Subscriber shall be charged and shall be obligated to pay monthly all applicable taxes, tariffs or fees. See section 3:F of subscriber's agreement.
- Other restrictions may apply.
- Mainstream reserves the right to modify or end this program at any time without notice.
- Bill credit cannot be exchanged for cash and can only be used as credit on customer's Mainstream bill.

Current Customer Upgrade

When an active account upgrades to Unleashed and Unlimited (1 Gbps/1 Gbps) and Blast Wi-Fi, they will receive the service Blast Wi-Fi for free for a year. (A \$180 value)

- Customer must be a current customer in good financial standing with Mainstream Fiber Networks
- Customer will be provided a Mainstream managed router
- Customer must sign a new 3 year contract with Mainstream Fiber Networks
- Promotion ends at midnight on October 31th, 2022
- Cannot be used with other promotions or special offers
- Subscriber shall be charged and shall be obligated to pay monthly all applicable taxes, tariffs or fees. See section 3:F of subscriber's agreement.
- Other restrictions may apply.
- Mainstream reserves the right to modify or end this program at any time without notice.
- Bill credit cannot be exchanged for cash and can only be used as credit on customer's Mainstream bill.

Free Blast Wi-Fi

When a customer signs up for an Unleashed and Unlimited fiber internet plan (1 Gbps download/1 Gbps upload) they will receive a free upgrade to Blast Wi-Fi for the first year of service, a \$180 value.

- Customer must select the Unleashed and Unlimited service plan for 3 years
- Customer will be provided with Mainstream managed router at the time of installation
- Promotion ends at midnight on October 31th, 2022
- Cannot be used with other promotions or offers, with the exception of the NLC free installation.
- Subscriber shall be charged and shall be obligated to pay monthly all applicable taxes, tariffs or fees. See section 3:F of subscriber's agreement.
- Other restrictions may apply.
- Mainstream reserves the right to modify or end this program at any time without notice.
- Bill credit cannot be exchanged for cash and can only be used as credit on customer's Mainstream bill.

Free Installation

When a customer signs up for service with MSFN in select new zones, they will receive their installation, normally a \$200 value, for *free.

- *A \$100 deposit is still required by the customer upon signing up for service
- This \$100 deposit will be credited to the customers' account during the first billing cycle
- Promotion ends at midnight on October 31th, 2022
- Cannot be used with other promotions or special offers
- Subscriber shall be charged and shall be obligated to pay monthly all applicable taxes, tariffs or fees. See section 3:F of subscriber's agreement.
- Other restrictions may apply.
- Mainstream reserves the right to modify or end this program at any time without notice.
- Bill credit cannot be exchanged for cash and can only be used as credit on customer's Mainstream bill.