

## Contract Buyout

When customer switches service from another ISP to Mainstream Fiber Networks, we will offer a credit to their account equal to their final statement from their old ISP, up to \$250.

- The customer must fill out the Contract Buyout Form and submit it to [billing@msfiber.net](mailto:billing@msfiber.net)
- Once the service is installed, you must provide Mainstream Fiber Networks with the final billing statement from the contract of your previous service provider at [billing@msfiber.net](mailto:billing@msfiber.net).
- Final bill must reflect termination of contract with your previous ISP.
- Your account will be credited with the amount of your previous statement, to a maximum of \$250.00.
- Promotion does not have an expiration date.
- Subscriber shall be charged and shall be obligated to pay monthly all applicable taxes, tariffs or fees. See section 3:F of subscriber's agreement.
- Other restrictions may apply.
- Mainstream reserves the right to modify or end this program at any time without notice.
- Bill credit cannot be exchanged for cash and can only be used as credit on customer's Mainstream bill.

## Free Blast Wi-Fi

When a customer signs up for an Unleashed and Unlimited fiber internet plan (1 Gbps download/1 Gbps upload) they will receive a free upgrade to Blast Wi-Fi for the first year of service, a \$180 value.

- Customer must select Unleashed and Unlimited service for 3 years
- Customer will be provided with Mainstream managed router at time of installation
- Promotion begins on May 16th, 2022
- Promotion ends at midnight on August 31st, 2022
- Cannot be used with other promotions or offers, with the exception of the NLC free installation.
- Subscriber shall be charged and shall be obligated to pay monthly all applicable taxes, tariffs or fees. See section 3:F of subscriber's agreement.
- Other restrictions may apply.
- Mainstream reserves the right to modify or end this program at any time without notice.
- Bill credit cannot be exchanged for cash and can only be used as credit on customer's Mainstream bill.

## Current Customer Upgrade

When a current customer upgrades their service from their current offerings to Unleashed and Unlimited (1 Gbps/1 Gbps) and Blast Wi-Fi, they will receive Blast Wi-Fi for free for a year. (A \$180 value)

- Customer must be a current customer in good financial standing with Mainstream Fiber Networks
- Customer will be provided a Mainstream managed router after signing up at install appointment
- Customer must sign a new 3 year contract with Mainstream Fiber Networks
- Promotion ends at midnight on June 30th, 2022
- Cannot be used with other promotions or special offers
- Subscriber shall be charged and shall be obligated to pay monthly all applicable taxes, tariffs or fees. See section 3:F of subscriber's agreement.
- Other restrictions may apply.
- Mainstream reserves the right to modify or end this program at any time without notice.
- Bill credit cannot be exchanged for cash and can only be used as credit on customer's Mainstream bill.